

### Service Authorization Rejected

- 1. FMMIS may reject all or some of the services on an authorization. If all services on the authorization are rejected the FMMIS Auth interface will change the Auth Status to Rejected.
- 2. If one or more services on the authorization are rejected but at least one is approved, the FMMIS Auth interface will change the Auth Status to Partially Approved.

### Finding the Reason for the Rejection

- 1. The next steps the WSC take depends on the reason for the rejection.
- 2. The reason for the rejection is visible on the Authorization. Navigate to the Authorization tab and selected the rejected authorization.

		Diagnosis Eligibility Medications Author Provider Documentation Contacts Consumer Module Uter																	
				Demographics D	visions Consume	r Budgets	Programs	Provider Selecti	ons SAN	Notes Fo	ms Appoint	ments Pla	ins V	aiting List	Payers				
○-FI	ters																		
Divis	ion	✓ +																	
		Poset Reset																	
		Read																	
13	Auths reco	rd(s) returned - now	iewing 1 through 13																
+	Bisis									Educt Date								Canadian	
		DIVISION	Danding Dravider	Provider			222422	ith ID	06/05/2010	start Date +		45.Nd Date			Anneou	Su	itus	Cancelled	
	±)	APD	Pending Provider			232432		00/05/2019			00/30/2010			Approv	eg	No			
		APD	1 CARE LLC			232433		05/03/2019			00/30/2019			Approv	eu		No		
		APD	ADO NATURE COART INC	1ST HOME HEALTH CARE INC			477090		01/01/2010			06/30/2019			Approv	eu		No	
		APD	NEWTH INC				1779640		01/01/2019			00/30/2019			Approv	eu wd		No	
		APD					105035	176046 01/01/2019				06/30/3019		Approv	Annoved		No		
		APD		IOME INC			232260	01012019				06/30/2019		Euth: A	Fully Approved		No		
		APD	POWEN AMANDA	ome, into.			232141	232250 01012019				06/30/2019			Termin	Terminated		Ves	
		APD	2 HEART TO HEART GROUP H	OME INC			232152		07/01/2018			06/20/2019			Eully A	Fully Approved		No	
		APD 2 HERLITO HERLITOROOF HOME, INC.			232153		07/01/2018			56/30/2019			Fully A	pproved		No			
	Ŧ	APD A I BENAVIOR SERVICES, INC.			232154		07/01/2018			6/30/2019			Fully A	pproved		No			
		APD	A TEST Provider				232231	232134 07/01/2010				11/30/2018			Annroy	wd.		No	
	-	APD	UNITED CEREBRAL PALSY AS	SOCIATION			232248		07/01/2018		_	06/30/2019			Reject	Rejected		No	
	Auth Servi	ce ID Service Cod		Service		Start Da	te Unit Typ	End Date	Auth Ser	vice EDI Statu	Max Unit	s Status	Rate	Amount	Approved	Cancelled	Provider Rate Type	Consumer County	
	139883	T4535:UC	(4433) Disposable Liner/Shield/Guard/	Pad/Undergarment, for I	ncontinence	07/01/20	18 Item	06/30/2019	Rejected		2400	Rejected	\$0.44	\$1,056.00		No	Agency	Hernando	

- 3. The Authorization details page displays. Select the Auth Service subpage. The Auth Services list view displays.
- 4. Select the Auth Service. The Auth Services Details page displays. Click the **Error Message** subpage to view the Error Message from FMMIS.

#### **Processing Rejected Authorizations**

inoti ba	nect						Wayne Savi Last Updated at 5/1/2019 12	o - Authorization ID 232248 Auth by Admin 17:35 PM
	63						41011201012	
nico	Authorized Service							
IVICE	PA Number							
essage	Start Date *	0	7/01/2018	8				
	End Date *	0	6/30/2019	8				
		0	0/30/2013					
	Index/SubObject *		IndexCode	Index Description	SubObject	SubO	bject Description	
		Ci	entral	Central Region	Waiver	iBudget Waiver		
	Service Code *	Т	4535:UC					
	Secondary Code	Т	4535:UC					
	Service Description	(*	4433) Disposabl	e Liner/Shield/Guard/Pad/Und	ergarment, for Inconti	nence		
	Unit Type *	It	em					
	Units Per	2	00.00					
	Units of Measure	N	Ionth - Round U	p 🗸				
	Max. Units *	2	400					
	Rate *	S	0.44					
	Amount Approved *	S	1,056.00					
	Auth Service EDI Status	R	ejected	~				
	Status	R	ejected	~				
	Worker				~			
	Date Approved			8				
	Commente	1	est		^			
	Comments				$\sim$			
	Diagnosis1							
apod in ile	Connect						Wayne Savi 6/13/2019 12:0	D Frror Messa D PM
Service r Message	-1 Error Message record(s)	returned - now	viewing 1	through 1				
	Date 🗸	Source	Code	Error Message	e Cod	de Type	Action Code	Action Message
	1/2019 12:17:35 PM	FMMIS	L5	INVALID UNIT RATE				
	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	First < Prev	IOUS RETIE	Ve I 4 E L Records at a	TIME Nevt>	< 126		

### Do Not Correct the Rejection

- 1. If the WSC will not correct the rejection, then the planned service and associated auth service will be zeroed out.
- 2. The plan has already been validated and reviewed by the Region and/or State, the plan status is approved, and the plan is read only. The WSC will need to reverse the status of the plan before updating the service.
- 3. To do so, the WSC must use the WSC Cost Plan Adjustment Role.
- 4. Select the Plan record with status = Approved. The Plan Information Page displays.
- 5. Click **File > Reverse Status**.

### Processing Rejected Authorizations

			John Sheppard Last Updated by jbuck	Plans	Sign Out	Role WSC Cost Plan Adjustment	GO
FL APD Sandbox - Internet Explorer							
https://fwtest.harmonyis.net/FLAPDSand	lbox/Pages/Harmony.aspx?ChapterID=480&ViewType=SubPa	geView&PageID=57563&ChapterEntityID=10106&EntityID=198&Callin	ngChapter=Consumers&C	CallingPage=F	Plans%20List&P	ParentEntityID=101068(_popu	up_=1
opd iConnect						John Sheppard Last Updated by jbuck at 3/21/2019 12:22:39 PM	Plan Information
File Reports							
Duplicate	Details						1
Spell Check	on *	APD					
Reverse Status	am	APD Waiver Details					
History	er Plan Creation Date *	Reed, Monica 04/01/2018					
Print Close Plan Information	nents	¢					

6. The record is now editable, and the **Plan Status** equals Draft.

File Reports	ect	Violet Sheppard   Plan Information Last Updated by Iritchie at 8/27/2019 12:40:06 PM
Plan Information	Plan Details	
Planad Casting	Division *	APD
Planned Services	Program *	APD Waiver V Details
Cost Plan Review Notes	Worker	Reed, Monica Clear Details
	Cost Plan Creation Date *	07/01/2018
	Comments	$\bigcirc$
	Status *	Draft 🗸
	Cost Plan Begin Date *	07/01/2018
	Cost Plan End Date *	06/30/2019

- 7. Click **File** > **Save Plan**.
- 8. Click the **Planned Services** subpage.
- 9. Select the planned service that needs to be changed to open the details page. Update the following fields:
  - a. Total No of Units = change to 0 which will change Max Amount to \$0.
  - b. Planned Service Status = Do Not Change.
- 10. When finished, select File > Save and Close Planned Service.
- 11. Complete Plan Validation. The edited planned service must pass plan validation.



- 12. If the plan passes validation and does not require review, the WSC will change the Plan Status to No Review required, then save the Plan record. Skip to step 16.
- 13. If the plan fails validation for Region or State Office review, the review must be completed, and the plan approved. (see the Region Review or State Office review sections for more details.)
- 14. Then the WSC will monitor the Pending Plans queue on My Dashboard for approved plans. Navigate to **My Dashboard > Tasks > Pending Plans Queue**.

MY DASHBOARD		DENTS	CLAIMS	SCHEDULER	
INCIDENT	s		PRO	VIDERS	TASKS
My Incident Ticklers	۲	Ticklers		$\odot$	Links
Ticklers	8				iConnect eLearning Library
Inquiry Alert Notes List	0	Enroliments	S	$\odot$	iConnect Help Desk
Unread Alert Notes	0				My Management
					Current Active Cases
					Pending Plans
					Ticklers Due
					My Files
					Import

- 15. Filter the pending plans queue for those with status equal to Approved, and possibly additional date filters to display only recent plans. Select a plan to display the Plan Information page.
- 16. The WSC will add a Note assigned to the Region Worker notifying them to manually update the auth service so the dollars from the rejected authorization are credited back to the consumer's budget.
- 17. From the plan record, the WSC will select the **Cost Plan Review Notes** subpage.



#### **Processing Rejected Authorizations**

opd iConn	iect	Plan Information Last Updated by jbuck@apdcares.org at 5/14/2020 11:06:07 AM
File Reports		
Plan Information	Plan Details	
Planned Services	Division *	APD
	Program *	APD Waiver
Cost Plan Review Notes	Worker	Clear Details
	Cost Plan Creation Date *	04/22/2020
	Comments	$\widehat{}$

18. From the File menu, select Add Note.

app iconnect		5/19/2020 1:24 PM Notes
File		
Add Note		
Print	* Equal To Cost Plan Review AND X	
Close Cost Plan Review Notes	▼ +	
Cost Plan Review Notes	Search Reset	

19. In the new Note record, update the following fields:

- a. Division = APD
- b. Note By = defaults to self
- c. Note Date = defaults to today
- d. Cost Plan Review Note = Yes
- e. Note Type = Cost Plan Review
- f. Note Subtype = Rejected Authorization
- g. Note = Describe the request
- h. Status = Pending
- i. Route the Note to the appropriate Region Waiver Worker or Lead by clicking the **Ellipsis** button next to Add Note Recipient. In the pop-up window, type in the Worker's Last Name and click **Search**. In the Search results, click on the matching Worker Name to route the note to that recipient.

20. When finished, click **File > Save and Close Notes** 

### **Processing Rejected Authorizations**

oper it onnect	5/19/2020 1:28 PM	ore
File Tools		
lotes		
Division *	APD	
Note By *	Buck, Jennifer	
Note Date *	05/19/2020	
Program	✓	
Cost Plan Review Note?*	Yes v*	
NoteType *	Cost Plan Review	
Note SubType	Rejected Authorization 🗸	
Description		
Note	B Z U 10pt · A · please restore this auth service	
Status *	Pending V	
Date Completed		

- 21. The Region staff will monitor their **My Dashboard** for new Pending Note records.
- 22. To do so, log into APD iConnect and set Role = Region Waiver Workstream Worker OR Region Waiver Workstream Lead. Click **Go.**
- 23. Find the consumer's Panel and click on the link for Notes with Status = Pending. Click on the **Pending** link to open the Notes Queue:

Ticklers	۲
Ticklers	134
Plans	۲
Approved	1
Draft	1
Pending	1
Appointments	۲
Scheduled	1



24. In the Notes Queue, open the Note record with Note Type = Cost Plan Review and Note Subtype = Rejected Authorization

oρ	d iCon	nnect					Welcome, Je 5/19/2020 1:32	ennifer Buck 2 PM	No
ile	Tools								
Filters atus	~	Equal To	✓ Pending ✓						
onnect	ID 🗸	+							
				Search Reset					
2 Note	s record(s) r	eturned - now vi	iewing 1 through 2						
iCo	onnect ID	Consumer	r Note Type	Note Sub Type -	Note Date	Subject	Author	Status	
3419	1		Cost Plan Review	Rejected Authorization	05/19/2020		Buck, Jennifer	Pending	
5921	7		IFS Request		05/04/2020		Buck, Jennifer	Pending	
			<< First < Previous Retriev	e 15 Records at a time New	t > Last >>				

- 25. Review the contents of the Note to understand the request then close the note.
- 26. Navigate to the consumer record and select the Auths tab.
- 27. Select the authorization and then the auth service that needs to be updated. The Auth Service Details page displays. Update the following fields:
  - a. Max Units = change to zero which changes the Amount Approved to zero.
  - b. Auth Service EDI = remains Rejected
  - c. Auth Service Status = remains Rejected.
- 28. From the File menu, select Save and Close.
- 29. The authorization is updated manually instead of using the Update Auth functionality from the Planned Service page. This is because you do NOT want the rejected auth service to be sent to FMMIS again. FMMIS has already rejected this auth service, the WSC chose not to correct it. The Auth statuses will remain Rejected.
- 30. The authorization will remain linked to the budget. When the auth service amount is updated, the application automatically updates the amount unauthorized on the consumer budget. This is when the dollars are credited back to the consumer's budget.



31. Notify the WSC the auth service has been updated by updating the Cost Plan Review note. From the Cost Plan Review Notes subpage in the plan record, select the Cost Plan Review Note with SubType = Rejected Authorization.

То 🗸	Panding						
То 🗸	Pending						
•							
		Search Reset					
I - now viewing	1 through 2						
onsumer	Note Type	Note Sub Type -	Note Date	Subject	Author	Status	
	Cost Plan Review	Rejected Authorization	05/19/2020		Buck, Jennifer	Pending	
	1 - now viewing	1 - now viewing 1 through 2	Search Reset	Search Reset	Search Reset 1 - now viewing 1 through 2 Consumer Note Tune Note Sub Tune Note Date Subject	Search Reset	Search Reset  1 - now viewing 1 through 2  Consumer Note Tune Note Sub Tune Note Data Subject Author Status

32. The Note Details page displays. Update the following fields.

- a. Note = describe the update that was completed and select Append Text to Note.
- b. Status = Complete
- c. Route the Note to the WSC by clicking the Ellipsis button next to Add Note Recipient. In the pop-up window, type in the Worker's Last Name and click Search. In the Search results, click on the matching Worker Name to route the note to that recipient.

33. From the File menu, select Save and Close Note.



File

opd iConnect

Tools

#### **Processing Rejected Authorizations**

Last Updated by jbuck@apdcares.org at 5/19/2020 1:31:56 PM

Notes	
Division *	APD
Note By *	Buck, Jennifer
Note Date *	05/19/2020
Program	
Cost Plan Review Note?*	Yes V*
NoteType *	Cost Plan Review
Note SubType	Rejected Authorization V
Description	$\Diamond$
	On 5/19/2020 at 1:31 PM, Jennifer Buck wrote: please restore this auth service On 5/19/2020 at 1:45 PM, Jennifer Buck wrote: I have restored this auth service.
Note	New Text
	<b>B</b> <i>I</i> <u>U</u> 13px <b>- A -</b>
	Append Text to Note
Status *	Complete V
Date Completed	05/19/2020

34. The WSC will monitor My Dashboard for incoming notes and notification the update is complete, but no further action is needed. The planned service and the auth service are both updated.

### Update the Planned Service to Correct the Rejection

1. If the planned service needs to be updated to correct the rejection, the WSC will update the planned service, the updated plan must pass validation, and then the authorization will be updated.

- 2. The plan has already been validated and reviewed by the Region and/or State, the plan status is approved, and the plan is read only. The WSC will need to reverse the status of the plan before updating the service.
- 3. To do so, the WSC must use the WSC Cost Plan Adjustment Role.
- 4. Select the APD waiver Plan record with status = Approved. The Plan Information Page displays.
- 5. Click **File > Reverse Status**.

			John Sheppard Last Updated by jbuck	Plans	Sign Out	Role WSC Cost Plan Adjustme	int 🔽 GO
FL APD Sandbox - Internet Explorer							
https://fwtest.harmonyis.net/FLAPDSandb	xx/Pages/Harmony.aspx?ChapterID=480&ViewType=SubPag	eView&PageID=57563&ChapterEntityID=10106&Entity	ID=198&CallingChapter=Consumers&C	allingPage=P	lans%20List&P	arentEntityID=10106&po	pup_=1
opd iConnect						John Sheppard Last Updated by jbuck at 3/21/2019 12:22:39 PM	Plan Information
File Reports							
Duplicate	Details						
Spell Check	on *	APD					
Save and Validate Plan	am	APD Waiver Details					
Reverse Status	<mark>ər</mark>	Reed, Monica					
History	Plan Creation Date *	04/01/2018					
Print Close Plan Information	nents	0					

6. The record is now editable, and the **Plan Status** equals Draft.

File Reports	ect	Violet Sheppard Plan Informatio Last Updated by Iritchie at 8/27/2019 12:40:06 PM
Dias information	Plan Dotaile	
Plan Information	Division *	APD
Planned Services	Program *	APD Waiver V Details
Cost Plan Review Notes	Worker	Reed, Monica Clear Details
	Cost Plan Creation Date *	07/01/2018
	Comments	
	Status *	Draft 🗸
	Cost Plan Begin Date *	07/01/2018
	Cost Plan End Date *	06/30/2019

- 7. Click **File** > **Save Plan**.
- 8. Click the **Planned Services** subpage.



- 9. Select the planned service that needs to be updated to display the Planned Service Details page. Update the following fields:
  - a. This varies depending on the rejection reason
  - b. Planned Service Status = Do Not Change.
- 10. When finished, select File > Save and Close Planned Service.
- 11. Complete Plan Validation. The edited planned service must pass plan validation.
- 12. If the plan passes validation and does not require review, the WSC will change the Plan Status to No Review required, then save the Plan record. Skip to step 16.
- 13. If the plan fails validation for Region or State Office review, the review must be completed, and the plan approved. (see the Region Review or State Office review sections for more details.)
- 14. Then the WSC will monitor the Pending Plans queue on My Dashboard for approved plans. Navigate to **My Dashboard > Tasks > Pending Plans Queue**.

MY DA SHBOARD	CONSUMERS	INCI	DENTS	CLAIMS	SCHEDULER	
INCIDEN	TS			PRC	VIDERS	TASKS
My Incident Ticklers		۲	Ticklers		$\odot$	Links
Ticklers		8				iConnect eLearning Library
Inquiry Alert Notes List			Enrollment	S	$\overline{\mathbf{v}}$	iConnect Help Desk
Unread Alert Notes		0				My Management
						Current Active Cases
						Pending Plans
						Ticklers Due
						My Files
						Import



- 15. Filter the pending plans queue for those with status equal to Approved, and possibly additional date filters to display only recent plans. Select a plan to display the Plan Information page.
- 16. Navigate to the Planned Services subpage.
- 17. Once the edited planned service has passed validation, the changes must also be made to the authorization using the **Update Authorization** functionality in APD iConnect. On the planned services details page, a message will display to the user until this update is completed.

Last Updated by jbuck at 3/21/2019 1:38:53 PM
nich it is linked.
1

- 18. Click the checkbox next to the planned service that was updated.
- 19. Click **File** > **Update Authorization.** A success notification window displays, and the authorization is updated. Only after passing Plan Validation, will the Update Authorization menu option appear on the Planned Services tab.

la Toola													
Planned Service	ers												
t late Authorization(s)	Search	Reset	urned new viewing 4 through 4										
e Plan ied Services	anned Servic	es record(s) ret	urned - now viewing 1 through 4										
	Provider .	Service Code	Service Description	Unit	Rate	Max	Amount	Total No of	Begin	End Date	Provider Rate	Service	Consumer
	Pending     Provider	H0043:UC:SC	(4175) Residential Habilitation - Live In	Day	\$129.08	\$94,357.48		731.0000	07/01/2018	06/30/2020	Solo	1:1	BAKER
	WSC Agency1	G9012:UC	(4270) Support Coordination	Month	\$148.69	\$446.07		3.0000	07/01/2018	09/30/2018	Agency		BAKER
		00040410	(4270) Support Coordination	Month	\$148.69	\$1,784.28		12.0000	07/01/2018	06/30/2019			
	WSC Agency1	68012.00	(4210) Support Soordination										
	WSC Agency1     WSC Agency2	G9012:UC	(4270) Support Coordination	Month	\$148.69	\$1,784.28		12.0000	07/01/2018	06/30/2019			

20. The application automatically updates the authorization that is linked to the budget.



21. The authorization details can be viewed by selecting the + next to the edited planned service or from the Authorization tab.

op	d iCon	inect													John \$ 9/21/20	Sheppard 118 12:38 PM	Planned Se	ervices
File	Tools																	
Plan Infom Planned Se QSI Needs	nation ervices	Max	Iters Amount Search	▼ + Reset														
Plan Notes	3	4	Planned Servic	es record(s) retu	urned - now viewi	ng 1 through 4												
			Provider .	Service Code	Service [	escription	Unit Type	Rate	Max Amount	Amount Requested	Total Un	No of Be hits D	gin ate	End Date	Provider Rate Type	Service Ratio	Consumer County	
		٠	Pending Provider	H0043:UC:SC	(4175) Residentia Live In	al Habilitation -	Day	\$129.08	\$94,357.48	3	731.0000	0 07/01	/2018	06/30/2020	Solo Solo	1:1	BAKER	
		E	WSC Agency1	G9012:UC	(4270) Support C	oordination	Month	\$148.69	\$446.07		3.0000	07/01	/2018	09/22/2018	Agency		BAKER	
			Auth ID	Auth Svc ID	Auth Start	Date A	Auth End Date		Auth Status	Auth Svo	Start Date	Auth	Svc Er	nd Date	Auth Svc Sta	tus	Auth Svc EDI Star	tus
			140841 2	C9012:UC	(4270) Support C	09/22	Month	App \$148.69	s1 784 28	07/01/2018	12 0000	09/22/2018	/2018	06/30/2019	Approved		Ready to Send	
		•	WSC Agency2	G9012:UC	(4270) Support C	oordination	Month	\$148.69	\$1,784.28		12.0000	07/01	/2018	06/30/2019	·			
									\$98,372.11		758.000	0						
							< First < Pr	evious R	etrieve 45	Records at a time	Next > 1	ast >>						
File	Repo	orts Tic e (10053)	klers	View Cons	sumer Incid	lents									Li at	ast Updatec 5/9/2018 5	l by jbuck :22:54 PM	
	Ļ	Diagnosis	Eligibility	Medication	s Auths	Provider E	Documenta	tion	Contacts	Consumer	Module U	ser			Y	_		
		Demographic	s Divisio	ons Progra	ams Provid	der Selection	ns Note	s Fo	orms /	Appointments	Plans	Waiting Li	st	Payers	Legal Issues			
Filter     Auth Se     Division	rs ervice EDI	Status 🗸	Equal To	~	Ready to	Send 🗸	AND 🗸	Rese	× l									
3 Aut	ths record	d(s) returned	I - now viev	wing 1 throu	gh 3													
+																		
	D	ivision		Provider		PA Nu	umber		Auth ID	Sta	rt Date	E	nd D	)ate	Status		Cancelled	
+	APD	$\rightarrow$	WSC Agen	cy1				140	676	04/01/201	8	06/30/2	018		Approved	N	)	
Ŧ	APD		APD Test P	Provider				140	675	04/01/201	8	06/30/2	018		Approved	N	)	
			A Toot Prov	idor				1/0	660	04/01/20	0	06/20/2	010		Approved	NL NL	~	
			A rearrie	nucl				140	6009	04/01/20	0	00/30/2	010		Approved	INC		

22. The Update Authorization functionality in APD iConnect will reset the Auth Svs EDI Status back to Ready to Send so the updates will be sent to FMMIS via the authorization interface. Proceed to Authorization Interface section.

# Update the Consumer or Provider Record to Correct the Rejection (i.e. invalid Provider ID)

1. To correct a rejection by updating data on the consumer's or provider's record, the WSC will work with the appropriate parties for the corrections to be made. Once complete, the WSC will trigger the authorization to be sent



**Processing Rejected Authorizations** 

back to FMMIS for approval, using the Update Auth functionality on the plan record.

- 2. The WSC is notified the corrections to the consumer and/or provider record have been made.
- 3. Navigate to the consumer record and select the Plans tab.
- 4. Select the approved plan to display the Plan Information page.
- 5. The WSC does not make any changes to the plan record.
- 6. Select the Planned Services subpage.
- 7. Click the checkbox next to the planned service that needs to be resent to FMMIS.
- 8. Click **File** > **Update Authorization.** A success notification window displays, and the authorization is updated.

opd iConnect														
le Tools														
anned Service	ers													
uthorization(s)	mount	-												
thorization(s)	Search	Reset												
d Senrices	anned Service	es record(s) ret	urned - now viewing 1 through 4											
anneu Services														
	Provider .	Service Code	Service Description	Unit Type	Rate	Max Amount	Amount Requested	Total No of Units	Begin Date	End Date	Provider Rate Type	Service Ratio	Consumer County	C
	Pending     Provider	H0043:UC:SC	(4175) Residential Habilitation - Live In	Day	\$129.08	\$94,357.48		731.0000	07/01/2018	06/30/2020	Solo	1:1	BAKER	٦
	WSC Agency1	G9012:UC	(4270) Support Coordination	Month	\$148.69	\$446.07		3.0000	07/01/2018	09/30/2018	Agency		BAKER	E
		G9012:UC	(4270) Support Coordination	Month	\$148.69	\$1,784.28		12.0000	07/01/2018	06/30/2019				C
	WSC Agency2	G9012:UC	(4270) Support Coordination	Month	\$148.69	\$1,784.28		12.0000	07/01/2018	06/30/2019				E
						\$98,372.11		758.0000						
						\$98,372.11		758.0000						

- 9. Because no changes were made to the planned service, no changes are made to the authorization that is linked to the budget and the dollars are still deducted from the budget.
- 10. The authorization details can be viewed by selecting the + next to the edited planned service or from the Authorization tab.

### Processing Rejected Authorizations

opa	iCon	nect												John 5 9/21/20	heppard 18 12:36 PM	Planned Se	rvices
File	Tools																
Plan Informa Planned Se QSI Needs	ation rvices	Ma	ilters x Amount Search	+ Reset	rned now view	ing 4 through 4											
Plan Notes			Planned Service	es record(s) retu	Irnea - now view	ing 1 through 4											
			Provider .	Service Code	Service I	Description	Unit	Rate	Max	Amount	Total No	of Begin	End Date	Provider Rate	Service	Consumer	
		۲	Pending Provider	H0043:UC:SC	(4175) Residenti Live In	al Habilitation -	Day	\$129.08	\$94,357.48	Requested	731.0000	07/01/2018	06/30/2020	Solo	1:1	BAKER	
		e	WSC Agency1	G9012:UC	(4270) Support C	Coordination	Month	\$148.69	\$446.07		3.0000	07/01/2018	09/22/2018	Agency		BAKER	
			Auth ID	Auth Svc ID	Auth Start	Date Au	th End Date		Auth Status	Auth Svc	Start Date	Auth Svc E	nd Date	Auth Svc Stat	us	Auth Svc EDI Stat	tus
			140841 21	19	07/01/2018	<mark>09/22/</mark>	2018	App	roved	07/01/2018		09/22/2018		Approved		Ready to Send	
		Ŧ	WSC Agency1	G9012:UC	(4270) Support C	Coordination	Month	\$148.69	\$1,784.28		12.0000	07/01/2018	06/30/2019				
		(±	WSC Agency2	G9012:0C	(4270) Support C	oordination	Month	\$148.69	\$98.372.11		758.0000	07/01/2018	06/30/2019				
							First C.D.		atriana (4 -	Resords at a time	Mard a Law						
File Sheppa	Repo	enne rts Ti e (10053)	ckiers	View Cons	sumer Incid	lents				Ŷ				Al La at	ice Shepp st Updated 5/9/2018 5:	bard by jbuck 22:54 PM	Auth
		Diagnosis	Eligibility	Medication	s Auths	Provider De	ocumenta	ition	Contacts	Consumer	Module Use	r		~	_		
	1	Demograph	ics Divisio	ns Progra	ams Provi	der Selections	s Note	s Fo	orms Ap	pointments	Plans V	Naiting List	Payers	Legal Issues			
-Filters	s								_								
Auth Ser	vice EDI	Status 🗸	Equal To	~	Ready to	Send 🗸	AND 🗸		•								
Division		$\checkmark$	+														
						s	earch	Reset									
3 Auti	hs record	i(s) returne	d - now view	ving 1 throu	gh 3				_								
+																	
	D	ivision		Provider		PA Nu	mber		Auth ID	Star	t Date	End D	)ate	Status		Cancelled	
+	APD	-	WSC Agend	cy1				140	676	04/01/201	8	06/30/2018		Approved	No		
Ŧ	APD	-	APD Test P	rovider				140	675	04/01/201	8	06/30/2018		Approved	No		
THE REPORT OF	APD		A Test Prov	ider				140	669	04/01/201	8	06/30/2018		Approved	No		
	1.0			1401				140		04/01/201	~	0010012010		, approved	NU		

11. The Update Authorization functionality in APD iConnect will reset the Auth Svs EDI Status back to Ready to Send so the updates will be sent to FMMIS via the authorization interface. Proceed to Authorization Service Approved section.